

September 24, 1999

To Whom It May Concern:

We would like to take this opportunity to express our complete satisfaction with Rosalyn Miller and the sale of our house and the purchase of a new home. We met Rosalyn at an open house and mentioned to her our specific requirements for the sale of our house and the purchase of a new home. She, understanding our special requirements only presented options, which actually met our requirements, instead of showing us, house after house, which did not meet our requirements.

When Rosalyn says, "Straight Talk. Intelligent Results", she actually means this. She provided us with personal advice concerning the negotiating process, which proved to be invaluable. She is also well organized and has communication skills on the personal level. When asking her questions about the real-estate process, she explains everything with easy to understand examples and no sales pitch.

Rosalyn also provided us with invaluable information concerning the neighborhoods we were interested in through a Neighborhood Snap-Shot. The snap-shot provided a large amount of neighborhood information, but specific information concerning the school systems proved most valuable. This type of information sets Rosalyn apart from other realtors. Rosalyn was truly interested in selling our house and finding us the perfect new home, instead of just making a sale and collecting the commission.

In Rosalyn's personal mission statement, she states, "...By the time a transaction comes to the closing table, it is not unusual to discover that I have gained new friends for life." This is exactly the experience we have had during the process of selling our house. Rosalyn is so organized and friendly, it is impossible not to become friends. This becomes a win-win situation for selling your house and making a new friend for life.

Rosalyn has made the sale of our house and the purchase of our new home a complete pleasure and we will highly recommend her to our friends and neighbors.

Sincerely,

D.J. & Tammy Daugherty