

Date: April 2, 1999

To: Rosalyn Miller

From: Tim & Beth Pothast

Re: Letter of Recommendation

We would like to take this opportunity to express our satisfaction of the exemplary service in which Rosalyn Miller provided us during the purchase of our first home. As first-time home buyers we had numerous concerns during this process. As we searched by visiting open houses in the area we met several realtors. We would often receive follow-up calls from these realtors asking for our business.

When we met Rosalyn at a home she was showing she asked us what our price range was and what area of town we were interested in living. She followed-up within a week with a listing of several homes well within our price range and location which we received in the mail. We appreciated this very much because instead of a sales pitch, as we had received in the past, we felt as though we received a product. This was very important to us.

Due to our busy schedule Rosalyn was available for us during the times we requested and worked hard to organize a schedule which would make best use of our time. We enjoyed the fact that she was honest and forthcoming during the negotiating phase. Rosalyn, furthermore, provided us with contacts for financing and home inspection which was very helpful and permitted us to be more comfortable with our purchase.

Rosalyn made our first-time home buying experience a pleasurable one and we would recommend her without reservation.

Sincerely,

  
Tim Pothast

  
Beth Pothast