



Rosalyn Miller



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Dear Susan,,

First and foremost, I wanted to let you know how much I value your business! Secondly, I hope the dust has had a chance to settle from the move and you're starting to enjoy your new surroundings. And last, but not least, I need your assistance in order to continually improve the services I offer. Please complete the following Survey and return to me at your earliest convenience. Naturally I love compliments, but please give me your suggestions for improvement, too. Your comments will help me maintain the high quality standards I've set for myself.

Thanks in advance for your time and consideration.

Sincerely,

Rosalyn Miller

Please evaluate my services:

Sales associate: Rosilyn Miller	Excellent	Very Good	Good	Average	Below Average
Ability to understand my needs	✓				
Professionalism	✓				
Knowledge of central Ohio Area		✓			
Availability	✓				
Chances I would recommend this associate					

How could I have made your move easier?

Honestly, the move was very easy and it seemed that things just fell into place, very quickly. I really appreciated your availability, even to return my phone calls promptly. You

Additional comments:

made my ^{1st} experience very easy! I also appreciated all of the footwork - phone calls to find answers to my questions. My only comment would be to: Keep doing what you're doing! You're doing a great job!

Name Susan Champer

Date 11/25/05

Please return to me in the enclosed envelope.

(Sorry it took so long to get back to you.)

P.S. If you know of anyone that needs a Realtor (Friends, Relatives or anyone at Work), I hope you'd feel comfortable referring them to me. Your trust and confidence are not things I take lightly!

- Definitely !!

Rosalyn Miller



Straight Talk. Intelligent Results.