



Rosalyn Miller



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Dear Mike & Marla,

First and foremost, I wanted to let you know how much I value your business! Secondly, I hope the dust has had a chance to settle from the move and you're starting to enjoy your new surroundings. And last, but not least, I need your assistance in order to continually improve the services I offer. Please complete the following Survey and return to me at your earliest convenience. Naturally I love compliments, but please give me your suggestions for improvement, too. Your comments will help me maintain the high quality standards I've set for myself.

Thanks in advance for your time and consideration.

Sincerely,

Rosalyn Miller

Please evaluate my services:

Sales associate: <i>Rosalyn Miller</i>	Excellent	Very Good	Good	Average	Below Average
Ability to understand my needs	✓				
Professionalism	✓				
Knowledge of central Ohio Area	✓				
Availability	✓				
Chances I would recommend this associate	✓				

How could I have made your move easier?

Well, possibly arrived at 7:30 am with coffee & doughnuts & 25 strong macho men, then we could have sat & talked & had coffee! 😊 Seriously, other than that we appreciated so much all you did to help us sell our home & buy

Additional comments: *this one..*

We felt like you had a good handle on what we were looking for & you looked out for our best interests all the way! I appreciated so much having you there in closing to help negotiate! Thanks so much! You are awesome!

Name *Mike & Marla Beiler*

Date *7/31/05*

Please return to me in the enclosed envelope.

P.S. If you know of anyone that needs a Realtor (Friends, Relatives or anyone at Work), I hope you'd feel comfortable referring them to me. Your trust and confidence are not things I take lightly!

I have your cards & will definitely hand them out when I can!

*P.S. How are the goats?
I'll bring home! 😊
Doing fine!*

Rosalyn Miller



Straight Talk. Intelligent Results.