



Rosalyn Miller



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Dear Rick and Jill,

First and foremost, I want to let you know how much I value your business! Second, I hope the dust has had a chance to settle from the move and you are starting to enjoy your new surroundings. Last, but not least, I need your assistance in order to continue to improve the services that I offer. Please complete the following survey and return it to me at your earliest convenience. Naturally, I love compliments but please give me your suggestions for improvement too. Your comments will help me to maintain the high quality standards that I have set for myself.

Thank you in advance for your time and consideration.

Sincerely,

Rosalyn Miller

Please evaluate my services.

| Sales Associate: Rosalyn Miller | Excellent | Very Good | Good | Average | Below Average |
|---|-----------|-----------|------|---------|---------------|
| Ability to understand my needs | X | | | | |
| Professionalism | X | | | | |
| Knowledge of Central Ohio | NA | | | | |
| Availability | X | | | | |
| Chance I would recommend this associate | X | | | | |

How could I have helped make your move easier?

Nothing. God took care of all our needs there!

Additional comments:

It's great having a Christian sister working on our behalf!

Name Rick + Jill Headlee

Date 11-30-07

Please return survey in the enclosed envelope.

P.S. If you know of anyone (friends, family, coworkers) that needs a Realtor, I hope that you feel comfortable referring them to me. I do not take your trust and confidence lightly!

Optional:

Yes, your future clients may call me for a reference and my opinion!

Contact number _____

Rosalyn Miller



Straight Talk. Intelligent Results.