



Rosalyn Miller



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Dear Kate,

First and foremost, I wanted to let you know how much I value your business! Secondly, I hope the dust has had a chance to settle from the move and you're starting to enjoy your new surroundings. And last, but not least, I need your assistance in order to continually improve the services I offer. Please complete the following Survey and return to me at your earliest convenience. Naturally I love compliments, but please give me your suggestions for improvement, too. Your comments will help me maintain the high quality standards I've set for myself.

Thanks in advance for your time and consideration.

Sincerely,

Rosalyn Miller

Please evaluate my services:

Sales associate: Rosilyn Miller	Excellent	Very Good	Good	Average	Below Average
Ability to understand my needs	X				
Professionalism	X				
Knowledge of central Ohio Area	X				
Availability	X				
Chances I would recommend this associate	X				

How could I have made your move easier?

Honestly, I can not think of anything that was not handled well. The parts of process you were involved in went smoothly.

Additional comments:

When there was a hiccup in the mortgage lender piece of things, you made me feel things would be worked out.

Name Kate Boelky Date 4-5-07

P.S. If you know of anyone that needs a Realtor (Friends, Relatives or anyone at Work), I hope you'd feel comfortable referring them to me. Your trust and confidence are not things I take lightly!

Optional: Yes, your future clients may call me for a reference and my opinion! Contact number _____

Rosalyn Miller



Straight Talk. Intelligent Results.